

**EMS Response Data**  
January through June 2009

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	188	176	94%
Northampton F&R	16	158	152	96%
Cape Charles RS	19	185	175	95%
Out of County	10/11	6	3	
<i>Average Response Time:</i>		9.66	<i>Max:</i>	31
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	243	210	86%
Northampton F&R	16	196	184	94%
Cape Charles RS	19	260	236	91%
Out of County	10	11	7	
<i>Average Response Time:</i>		13.42	<i>Max:</i>	58

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)						
District: Receiving Aid	Station: Giving Aid				% Calls Answered	
	13	16	19	Other		
Community FC	13	1	1	15	91%	
Northampton F&R	16	124	19	2	8%	
Cape Charles RS	19	14	1	1	91%	
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)						
District: Receiving Aid	Station: Giving Aid				% Calls Answered	
	13	16	19	Other		
Community FC	13	11	0	28	84%	
Northampton F&R	16	44	20	21	57%	
Cape Charles RS	19	2	6	12	92%	

Table 3: **NCEMS Calls**

<b>Total Calls:</b>	1247
<b>Response Time &lt; 21 mins:</b>	1133    91%
<b>Maximum Response Time:</b>	58 minutes
Data represents calls which originated within a particular district. Data Source: Eastern Shore of VA 911 Center	

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	127	94	77
Northampton F&R	16	86	108	49
Cape Charles RS	19	143	83	112
Other	10	4	0	11
<i>TOTAL</i>		360	285	249
			72%	277