

EMS Response Data

June 2009

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	30	29	97%
Northampton F&R	16	38	37	97%
Cape Charles RS	19	41	39	95%
Out of County		0	0	
Average Response Time: 10.50 Max: 28				
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	37	29	78%
Northampton F&R	16	30	28	93%
Cape Charles RS	19	47	45	96%
Out of County	10	1	1	
Average Response Time: 13.94 Max: 33				

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)					
District: Receiving Aid	Station: Giving Aid				% Calls Answered
	13	16	19	Other	
Community FC	13	0	0	2	93%
Northampton F&R	16	30	4	0	11%
Cape Charles RS	19	3	1	0	90%
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)					
District: Receiving Aid	Station: Giving Aid				% Calls Answered
	13	16	19	Other	
Community FC	13	1	0	5	84%
Northampton F&R	16	7	5	3	50%
Cape Charles RS	19	0	0	2	96%

Table 3: **NCEMS Calls**

Total Calls:	224	
Response Time < 21 mins:	207	92%
Maximum Response Time:	33 minutes	
Data represents calls which originated within a particular district. Data Source: Eastern Shore of VA 911 Center		

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	19	14	12
Northampton F&R	16	19	25	12
Cape Charles RS	19	33	17	21
Other	10	1	0	0
TOTAL	72	56	42	76% 45