

EMS Response Data

October 2009

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
 Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	27	25	93%
Northampton F&R	16	46	45	98%
Cape Charles RS	19	32	27	84%
Out of County		2	2	
Average Response Time: 11.18 Max: 52				
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	37	30	81%
Northampton F&R	16	30	27	90%
Cape Charles RS	19	56	46	82%
Out of County	10	4	3	
Average Response Time: 14.15 Max: 40				

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)					
District: Receiving Aid	Station: Giving Aid				% Calls Answered
	13	16	19	Other	
Community FC	13	0	0	6	78%
Northampton F&R	16	35	3	4	9%
Cape Charles RS	19	1	1	0	94%
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)					
District: Receiving Aid	Station: Giving Aid				% Calls Answered
	13	16	19	Other	
Community FC	13	3	1	5	76%
Northampton F&R	16	3	1	1	83%
Cape Charles RS	19	0	4	5	84%

Table 3: **NCEMS Calls**

Total Calls:	234	
Response Time < 21 mins:	200	85%
Maximum Response Time:	52	
Data represents calls which originated within a particular district. Data Source: Eastern Shore of VA 911 Center		

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	17	7	15	13
Northampton F&R	16	13	35	10	9
Cape Charles RS	19	20	18	26	28
Other	10	1	0	4	2
TOTAL	51	60	55	71%	52