

EMS Response Data

December 2009

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.
 Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	34	32	94%
Northampton F&R	16	26	22	85%
Cape Charles RS	19	42	35	83%
Out of County		0	0	
Average Response Time: 11.24 Max: 39				
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	38	35	92%
Northampton F&R	16	24	21	88%
Cape Charles RS	19	45	39	87%
Out of County	10	3	2	
Average Response Time: 14.48 Max: 44				

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)					
District: Receiving Aid	Station: Giving Aid				% Calls Answered
	13	16	19	Other	
Community FC	13	0	0	4	88%
Northampton F&R	16	20	5	1	0%
Cape Charles RS	19	4	0	1	88%
Night-time/Weekend (Monday thru Friday, 6a-6p & all Saturday & Sunday)					
District: Receiving Aid	Station: Giving Aid				% Calls Answered
	13	16	19	Other	
Community FC	13	3	0	7	74%
Northampton F&R	16	7	0	2	63%
Cape Charles RS	19	0	4	1	89%

Table 3: **NCEMS Calls**

Total Calls:	212
Response Time < 21 mins:	184 87%
Maximum Response Time:	44 minutes

Data represents calls which originated within a particular district.
 Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type				Assists
	ALS	BLS	Other		
Community FC	13	18	20	8	15
Northampton F&R	16	11	16	9	9
Cape Charles RS	19	27	14	26	16
Other	10	1	0	2	0
TOTAL		57	50	45	72%
					40