

**EMS Response Data**

January 2010

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
 Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	22	20	91%
Northampton F&R	16	30	30	100%
Cape Charles RS	19	28	27	96%
Out of County		1	1	
<i>Average Response Time:</i>		10.01	<i>Max:</i>	23

  

Holiday/Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	41	36	88%
Northampton F&R	16	44	38	86%
Cape Charles RS	19	41	34	83%
Out of County		2	2	
<i>Average Response Time:</i>		12.37	<i>Max:</i>	33

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)						
District: Receiving Aid	Station: Giving Aid					% Calls Answered
	13	16	19	Other		
Community FC	13	0	0	1	95%	
Northampton F&R	16	20	5	2	10%	
Cape Charles RS	19	0	0	0	100%	

  

Holiday/Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)						
District: Receiving Aid	Station: Giving Aid					% Calls Answered
	13	16	19	Other		
Community FC	13	2	0	3	88%	
Northampton F&R	16	9	2	3	68%	
Cape Charles RS	19	0	5	3	80%	

Table 3: **NCEMS Calls**

Total Calls:	209
Response Time < 21 mins:	185 <b>89%</b>
Maximum Response Time:	33 minutes

Data represents calls which originated within a particular district.  
 Data Source: Eastern Shore of VA 911 Center

Station: Receiving Aid	Call Type			Assists		
	ALS	BLS	Other			
Community FC	13	15	10	9	21	
Northampton F&R	16	13	22	8	20	
Cape Charles RS	19	23	16	16	10	
Other	10	1	0	2	0	
<i>TOTAL</i>		52	48	35	<b>65%</b>	51