

**EMS Response Data**

February 2010

Performance Measure: EMS agencies will 90% of the time have a unit on-scene within 20 minutes from the time of dispatch, 24 hours a day.  
Response Time = time from 911 dispatch to arriving on-scene.

Table 1: **Performance Measure Data**

Daytime (Monday thru Friday, 6a-6p)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	33	31	94%
Northampton F&R	16	24	23	96%
Cape Charles RS	19	46	39	85%
Out of County		1	0	
<i>Average Response Time: 11.14 Max: 30</i>				
Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)				
District	#	Total Calls	Less than 21 min response time	%
Community FC	13	31	28	90%
Northampton F&R	16	31	26	84%
Cape Charles RS	19	52	44	85%
Out of County	10	2	1	
<i>Average Response Time: 14.82 Max: 35</i>				

Table 2: **Mutual Aid Data**

Daytime (Monday thru Friday, 6a-6p)						
District: Receiving Aid	Station: Giving Aid	13	16	19	Other	% Calls Answered
Community FC	13	0	1	3		88%
Northampton F&R	16	18	6	0		0%
Cape Charles RS	19	5	1	0		87%
Night-time/Weekend (Monday thru Friday, 6p-6a & all Saturday & Sunday)						
District: Receiving Aid	Station: Giving Aid	13	16	19	Other	% Calls Answered
Community FC	13	1	0	7		74%
Northampton F&R	16	7	1	3		65%
Cape Charles RS	19	1	3	1		90%

Table 3: **NCEMS Calls**

Total Calls:	220
Response Time < 21 mins:	191 <b>87%</b>
Maximum Response Time:	35 minutes
Data represents calls which originated within a particular district. Data Source: Eastern Shore of VA 911 Center	

Station: Receiving Aid	Call Type			Assists
	ALS	BLS	Other	
Community FC	13	14	16	13
Northampton F&R	16	7	19	9
Cape Charles RS	19	32	19	21
Other	10	1	1	1
<i>TOTAL</i>	<i>54</i>	<i>55</i>	<i>44</i>	<i>70%</i>
				<i>52</i>