



NORTHAMPTON COUNTY

Department of EMERGENCY MEDICAL SERVICES



STANDARD OPERATING GUIDELINES

TOPIC: Volunteer EMS Programs	SOG #: 2.10.3
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Written by: Hollye B. Carpenter	Revised: 03/24/2010
Approved by:	Adopted:

PURPOSE

To provide a brief description of the Volunteer EMS Programs offered.

SCOPE

All EMS Providers.

CONTENT

The Northampton County Department of Emergency Medical Services (NCEMS) is excited to announce we are accepting applications from EMS providers for three programs. We are seeking volunteers interested in running EMS calls. The ALS quick response vehicle is responding on approximately 1100 calls per year and is typically staffed with a Paramedic. Our medics assist with staffing volunteer ambulances from Community Fire Company, Northampton Fire & Rescue and Cape Charles Rescue Service. A solid EMS experience is available for those looking to either challenge their current knowledge base or to acquire valuable experience.

- *The first program we offer is the “Dynamic (Active) Volunteer”; open to certified EMS providers of all levels. Our target audience is EMS providers who reside in Northampton County, and are not currently active with a volunteer EMS agency. Volunteers in this “line-up” will be eligible for the tax relief opportunity, just like all other fire/EMS volunteers in our County.*
- *The second program, open to certified EMS providers of all levels, residing outside Northampton County, is the “Sidekick (Associate) Volunteer”. This program targets EMS providers in other areas either not affiliated/active with an EMS agency or are members of a low run agency seeking additional volunteer and EMS opportunities. Active providers of Northampton County volunteer EMS agencies may be considered eligible applicants for this program. All interested EMS providers are welcome to submit an application.*

Providers within either program typically will serve as a second EMS provider responding with our career medic utilizing the ALS quick response vehicle. This type of response will help ensure a higher level of safety for our career medics, offer additional coverage of multiple calls/patients, ensure the availability of an EMT(+) to assist in performing ALS interventions and help eliminate leaving the zone vehicle sitting in odd places. Shifts will be 12 hours, normally nights (6p-6a), or weekends and holidays (6a-6p). Volunteers will be expected to stay/bunk at the NCEMS office during a scheduled shift. A minimum of 1 (one), 12 (twelve) hour shift per week is expected. Uniforms will be provided. EMS turn-out gear will also be available during shift.



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- A "Ride-a-Long Program" is the third opportunity available and it is open to students from any EMS program. These students/perspective volunteers will stay with the zone medic at all times. Applications are available at the NCEMS office, advanced sign up will be required and shifts will be available on a first come first serve basis.

No more than two personnel are allowed to be assigned to a Quick Response Vehicle at one time. Volunteer shifts will take precedence over ride-a-long students.

Our goal is to get every County resident, who is or desires to be EMS certified, active in the EMS system. This program is structured, with clear, set expectations. We are able to provide new experiences for the "green" EMS provider, as well as the seasoned EMS veteran.